AFROZ AHMED

* 1. years of Experience

Mail id: [ahmedacqua@gmail.com](mailto:ahmedacqua@gmail.com) Phone: +91 6394963319

Bangalore, India

# Skills

JavaScript

Node, React, Redux, HTML5, CSS3, Cypress, Socket.io, Ci/cd, Mongo DB

Machine learning – [Clustering], Amazon LEX, NLTK, Spacy, Splunk, python webpack, Jest, Enzyme, Sinon, Git, IntelliJ, VS code

AWS

# Education

## Post Graduate Diploma in Advanced Computing

*CDAC, KP, Bangalore, India [Aug 2016 – Feb 2017]*

## B. Tech. in Electronics and Communication Engineering

*Dr. A.P.J. Abdul Kalam Technical University, Lucknow, Uttar Pradesh, India [Aug 2012 – June 2016]*

# Experience

I am an agile enthusiast software developer who can build a complete web application from end-to-end with secure, reliable, scalable, and maintainable code adhering to extreme programming practices and an intelligent chatbot that will help users to get a response with minimal effort and time. Working as a senior full-stack developer with deep experience in building and maintaining web applications and real-world AI product building.

***Brillio (Client - Verizon)* [July 2021 - present]**

*Senior Engineer*

As a developer, I contributed to the development of a web application NSP (Network Service Portal) i.e., an Application for Verizon engineers for troubleshooting customer tickets. Worked with the team to develop:

* Developed REST API for Express Router middleware-based APIs with Mongo DB integration.
* Implemented modules into Node JS to integrate the Notification system.
* Worked on Jenkins and GitLab to implement continuous integration and continuous development process.
* Developed the Front-End using HTML5, CSS3, JavaScript, ES6, React, and Redux.
* Developed Single Page Applications (SPAs) using React-Router.
* Developed modules using React as a view engine to build the component-based application.
* Implemented High-Order Component to improve component reusability.
* Project was implemented by following TDD using Chai/Mocha/Sinon framework

***Allstate* [ June 2019 – July 2021 ]**

*Senior Consultant*

As a developer, I contributed to the development of a customer-facing chatbot to enable ease of use for all the Allstate website app users and give them a prompt direction for their requests. Worked with the team to develop:

* Dialog Assistant development using Amazon LEX
* Design sample utterance and train intents in Amazon LEX
* Design serverless web application using AWS Lambda, Dynamo Db
* Monitoring, collect, and accessing all performance and operational data in form of logs using Amazon CloudWatch
* Developed various responsive UI components using React JS, andRedux.
* Working with lambda code In Node JS.
* Working on reporting system using Splunk
* Enhancing intent accuracy tool used for reporting using visualization tools Matplotlib
* Integrated and Configured Jenkins pipeline.
* Integrated SonarQube for improving/checking code quality and removing code smell to get the optimized performance of our application.
* Worked on SoapUI to analyze business logic and embedded backendservices.

Achieved Standing Ovation Quarter 4 FY20 for outstanding performance among all the team members in Allstate.

***Allstate* [ Feb 2017 - June 2019]**

*Associate Consultant*

As a developer, I contributed to the development of a web application for agents to get a Quote/convert any prospects into the customer for Home Insurance Policy under the Allstate Advisory Pro product team.

Worked with the team to develop:

* Upgraded existing Alliance platform which was built on JAVA servlet to React Redux responsive standalone application.
* Developed various responsive UI components using React JS, andRedux.
* Integrated and Configured Jenkins pipeline.
* Integrated SonarQube for improving/checking code quality and removing code smell to get the optimized performance of our application.
* Worked on SoapUI to analyze business logic and embedded backendservices.

Achieved Spot Award for quarter 3 FY18 for outstanding performance among all the team members in Allstate.

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